

News & Views

A MONTHLY PUBLICATION FOR MEMBERS
OF HENDRICKS POWER COOPERATIVE

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ENERGY EFFICIENCY

Save Energy with LEDs

LED lights last up to 30 times longer than incandescents, reducing the need to replace bulbs in high or hard-to-reach places. Below are LED lighting suggestions for your home.

Living Room Lamps

Table or floor three-way lamps using LED bulbs provide 620, 1,600 or 2,150 lumens of soft white light and deliver up to 25,000 hours of light.

Kitchen

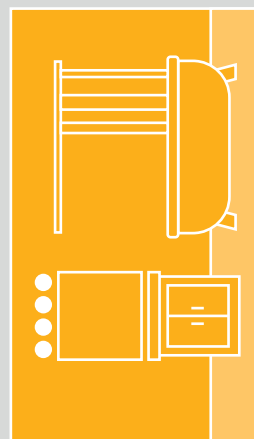
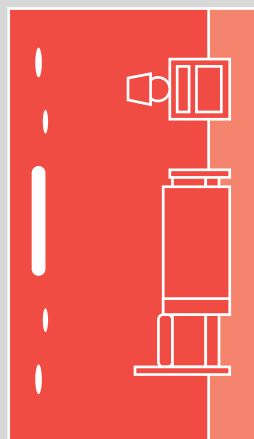
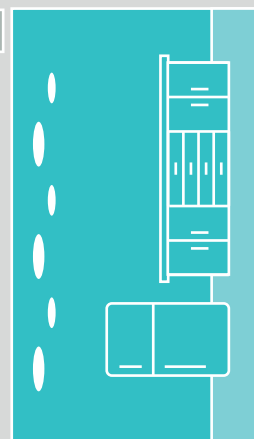
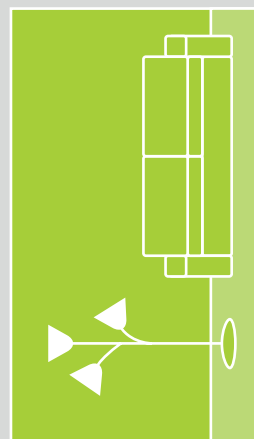
Dimmable recessed LED conversion lights add a warm glow of up to 1,200 lumens for kitchen workspaces and add far less heat to your kitchen. Each bulb could last 10 years.

Bedrooms and Hallways

Long-life LEDs are ideal for ceiling fixtures. A 9-watt LED produces the same 800 lumens of light as a 60-watt incandescent, and uses about 80 percent less energy.

Bathrooms

Omnidirectional LED globe bulbs are designed to provide a warm glow ideal for bathrooms. A 6-watt bulb produces 450 lumens and lasts up to 15,000 hours.



AROUND TOWN

Calendar of Events

Farmers' Markets

Go to visithendrickscounty.com for dates and locations.

JULY 28

'Play'nfieid in the Park Performing Arts Festival

Free event at Hummel Park from 4:00 - 9:00 pm featuring vocal, dance and theatrical performances. There will also be a children's zone, artist demonstrations, food trucks and wine and craft beer. Proceeds benefit the Plainfield community.

JULY 28

Tox-Away Day

From 8:00 am-1:00 pm at Hickory Elementary in Avon residents may dispose of household hazardous wastes free of charge. Visit www.hendrickssolidwaste.com.

AUGUST 7

Police Night Out Against Crime

Stop by the Brownsburg Town Hall and get to know your local police department. Live music, free food and snacks, Pacers Fan Van, Blood Mobile, bounce house/inflatables and free document shredding. This is a free event from 6:00 - 9:00 pm.

AUGUST 18

Summer Sounds on the Square

Bring family, friends and lawn chairs to the Danville Courthouse Square to enjoy live music by the Impalas. Gates open at 6:30 pm and show begins at 7:30 pm. Tickets are \$7 age 21+.

The power is in your hands...



PREPAID METERING

Prepaid Metering is a pay-as-you-go plan, similar to filling up your gas tank. Instead of receiving a traditional paper bill each month, electricity use is calculated daily. When your balance runs low, it's time to make a payment!

Members using Prepaid Metering **never pay a deposit, late charge, disconnect or reconnect fee**. New members pay a standard refundable \$20 membership fee and an initial \$100 Prepaid amount to start.

Is this the right choice for me?

Would it be easier for you to make daily, weekly or biweekly payments rather than one large payment each month? If so, Prepaid Metering may be for you. You monitor your electrical use and make a payment when your balance runs low.

Statistics indicate that Prepaid Metering programs help lower electric use due to members' awareness of use patterns. Hendricks Power members interested in monitoring and lowering his/her use would potentially benefit from this program.

Can I switch to prepaid metering from a traditional account?

Yes! Members can switch to a Prepaid account even if you already have service with Hendricks Power. Any existing security deposit will be applied to your current account. In most cases, an outstanding balance can be spread out over a period of time. If an agreement is made to spread an existing balance, any time you purchase energy for your Prepaid account, 50% of the funds will go toward that balance and the other 50% will be applied to your Prepaid account.

Will I receive a monthly bill?

No. Prepaid Metering accounts do not receive a monthly bill.

continued

YOUTH PROGRAMS

Happy campers

Hendricks Power sponsored four local students at the annual Touchstone Energy Camp. The camp was held in early June at Camp Tecumseh in Brookston, Indiana. Energy Advisor Steve Hite also joined in on the fun as a camp chaperone.

Students entering into seventh grade this fall were eligible to apply. The students' agenda at camp combined traditional outdoor camp activities and environmental education, electrical safety practices and cooperative business education.

Students representing Hendricks Power at Touchstone Energy Camp were:

- Wyatt Summers
- Mabel Hartman
- Spencer Watson
- Mary Rogers

The Touchstone Energy Camp program was developed by a committee of electric cooperative employees from Indiana. The camp is funded in part by Indiana's electric cooperatives, Hoosier Energy, Wabash Valley Power, Indiana Electric Cooperatives, and other industry partners.



PREPAID METERING

Prepaid metering *continued*

What if my account runs low? Will I receive a notification?

When you set up your Prepaid account, you will also be required to create an account in SmartHub (if you don't already have one). SmartHub gives you the capability to monitor your energy use, and set the balance at which you will begin to receive low balance notifications.

A low balance notification will be sent via email, phone or text message depending on your SmartHub settings. This allows time to purchase more power before the meter stops. If you do not make a payment, you will receive a pending disconnect notice. If you still do not purchase more power, the meter will stop and the power will turn off.

How can I check my balance?

You can log into SmartHub at hendrickspower.smarthub.coop or download the SmartHub app to get your up-to-the minute account balance. You can also call us at (317) 745-5473 or toll free at (800) 876-5473. Remember that Prepaid Metering is a self-managed program.

How do I make payments?

Payments can be made 24/7 by telephone, online with SmartHub or using our Kiosks. We have a Kiosk by the drive-thru window on the East side of our building (86 N County Road 500 E, Avon) and another at Woodforest National Bank inside the Brownsburg Walmart (400 W Northfield Drive, Brownsburg). You can also pay in our office during business hours. Payment will immediately be applied to your account.

If power has been shut off, it will reconnect shortly after payment is made.

How much money should I keep in my prepaid metering account?

That is entirely up to you! The advantage of the Prepaid Metering program is that it fits YOUR budget. Initially we require \$100 to start, but after that, you can purchase the electricity you need. Regardless of your payment frequency, you must maintain a balance in your account to avoid disconnect.

How do I make prepaid metering work for me?

This program works best for members who want to take control of their electric account. By monitoring your consumption on a regular basis, you will notice patterns in your day-to-day use. Any variation from this pattern, such as a houseguest or a vacation away from home, will become evident. Monitoring and controlling daily use can help keep electrical costs down.

Call us at (317) 745-5473 to learn more or enroll!

VEGETATION MANAGEMENT

Our program

Keeping power lines clear of trees and brush is essential for safe, reliable electric service.

Why do we trim trees?

Trees and vegetation in the right-of-way can:

- Cause power outages and lights to blink
- Waste electricity by providing a path to the ground
- Become a fire hazard
- Be a safety hazard for workers and members
- Block visual inspections, making repairs difficult and increasing outage length

How do we trim trees?

Hendricks Power's vegetation management staff prepares and monitors the work done annually by contractors trained to remove trees near high voltage power lines. Contractors are equipped with modern tree trimming equipment and are trained in the latest ANSI A300 nationally recognized tree trimming standards.

How is the right-of-way cleared?

The right-of-way is cleared by cutting, trimming, mowing and where permissible, applying herbicides. In most cases, all shrubs, brush and trees are removed under overhead electric distribution lines.

The electric system is regularly inspected for dead, dying and leaning dangerous trees. When found, they are marked and then trimmed below the lines, or removed, to eliminate threat to electric distribution lines and equipment.

This work is done by trained, professional utility line clearance personnel using specific and proven industry standards.

Do we use herbicides?

Hendricks Power uses herbicides to manage vegetation along overhead conductor corridors that has potential to grow too close to the lines, causing unsafe and unreliable electric service.

We only apply herbicide products that have been approved for use on utility rights-of-ways by the U.S. Environmental Protection Agency. All herbicides used on our rights-of-ways are applied by Indiana State Certified Applicators.

*Property owner's permission is obtained prior to herbicide application.

Contact us at (317) 718-7630 for more information.

FEEDBACK

Let us know how we're doing!

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5 STEPS FOR SAFE DIGGING

Working on an outdoor project? Careless digging poses a threat to people, pipelines and underground facilities. Always call 8-1-1 first. Here are five easy steps for safe digging:



1. NOTIFY

Call 8-1-1 or make a request online two to three days before your work begins. The operator will notify the utilities affected by your project.

2. WAIT

Wait two to three days for affected utilities to respond to your request. They will send a locator to mark any underground utility lines.

2-3

3. CONFIRM

Confirm that all affected utilities have responded to your request by comparing the marks to the list of utilities the 8-1-1 call center notified.



4. RESPECT

Respect the markers provided by the affected utilities. The markers are your guide for the duration of your project.



5. DIG CAREFULLY

If you can't avoid digging near the markers (within 18-24 inches on all sides, depending on state laws), consider moving your project location.



AMERICA'S ELECTRIC COOPERATIVES

Source: call811.com